



北控水务集团有限公司
BEIJING ENTERPRISES WATER GROUP LIMITED

Stakeholders Engagement Policy of BEWG

Article 1 Background

To establish a transparent, efficient and sustainable corporate governance mechanism, enhance communication and cooperation with stakeholders, fully understand the demands of all parties, and safeguard their rights and interests, the Group has formulated this policy to regulate the participation of stakeholders in related work and promote the long-term stable development of the company.

Article 2 Scope of the policy

1. This policy applies to the headquarters of Beijing Enterprises Water Group and all business units.
2. Overseas business shall comply with local laws and regulations under the guidance of this policy.
3. Advocate supplier and partner refer to this policy to carry out stakeholder engagement work.

Article 3 Stakeholder identification

The Group conducts stakeholder research in accordance with relevant needs, and listens to the opinions and suggestions of shareholders and investors, government and regulatory authorities, customers, employees, suppliers and partners, industry organizations, communities, the general public, scientific research and academic institutions and other stakeholders through various channels. Meanwhile, throughout the entire project cycle, including project initiation, construction, and operation, the Group fully takes into account the lifestyle and living habits of local residents, forming a working system that integrates with local culture. It also pays special attention to vulnerable groups such as the elderly, children, and people with disabilities, and is committed to addressing the needs and concerns of all parties to minimize the negative impact and interference on the local community caused by project operation.

Article 4 Engagement and communication mechanism

The Group conducts stakeholder communication in an effective, open, honest, inclusive, transparent and diverse manner, provides accurate information, sets clear priorities and goals, and actively listens to and responds to the demands of stakeholders. The Group communicates with the identified stakeholders through various forms such as information disclosure, visits and communication, and

Open Day activities to respond to the expectations and demands of different stakeholders.

The Group will implement stakeholder engagement actions in all projects, conduct community impact assessment after the completion of the project plan, identify potential negative effects, evaluate the impact on the community and revise the response plan accordingly, establish community communication channels, collect residents' feedback in a timely manner, and formulate corresponding measures. The Group will hold stakeholder training and communication sessions to enhance their ability to participate in communication, understand their suggestions on communication methods and strategies, promptly obtain their new demands and concerns, and continuously improve the smoothness and effectiveness of communication. Meanwhile, the Group regularly conducts various forms of environmental protection publicity and education activities for the public in the areas where it operates, and actively conveys the concepts, progress and achievements of environmental protection to external stakeholders.

Article 5 Reporting mechanism

The Group offers a variety of public report way which publicly displayed on the official website of BEWG "integrity compliance" columns (<https://www.bewg.net/en/gywm/ljhg/>), including email, phone calls, letters and visits, etc., providing convenient and diverse feedback channels for stakeholders. For the complaints or reports received, the Group promises to follow up and handle them in a timely manner in accordance with laws, regulations and relevant provisions.

Article 6 Annex

This policy shall come into effect as of the date of its release.